



## Job Title - I.T Support Technician

*Are you enthusiastic and ready to embark on a career in I.T.?*

*If yes, we want to hear from you!!*

### **The Role:**

An exciting opportunity has arisen for an individual, with a keen interest in all things technical, to join our busy I.T. & Technical Department based at our offices in Henley-on-Thames, Oxfordshire.

To strengthen our existing team, the successful applicant will have excellent communication skills combined, enthusiasm for technology, a forward thinking attitude and a willingness to learn and progress through hard work and effort.

This role offers fantastic development and career opportunity for the right individual. Any experience in technology or electronics will be a benefit but not essential. This is an opportunity to learn and develop in an I.T. role, to the very highest standards.

### **Your Responsibilities:**

Dalton Group Ltd. place the highest importance on understanding and exceeding our customer's expectations.

Your contribution to the delivery of I.T and communication excellence will be to provide outstanding support & assistance to our global and U.K offices over the telephone, face-to-face and by email/Helpdesk. Working to & maintaining strict service levels, you will be personally responsible for building and maintaining strong operational relationships with key customers and internal contacts.

### **Essential Criteria:**

You will be highly organised, a real team player, and able to work under pressure. You will have a flexible attitude and 'can do' approach.

### **Benefits:**

The continuing desire to maintain our competitive edge brings with it the need to constantly support, coach and develop our people. Regular performance development reviews combined with ongoing training and the desire to promote internally offer the career solution to our ambitious staff. We do our utmost to ensure that working at Daltons is as rewarding as it is enjoyable and challenging. As such, our benefits package includes all the elements you'd expect from a successful business including travel opportunities, health insurance and a usual end to the working week at 2.30pm on Friday.

The successful candidate will be offered the opportunity to gain I.T. qualification to degree level.

**Our Company:**

Dalton was established in 1947 and is one of the world's leading manufacturers of animal identification solutions. We produce products to assist traceability, disease control and animal welfare.

We operate in over 40 countries around the world through wholly owned subsidiaries and licensed distributors. (see [www.daltonid.com](http://www.daltonid.com))

In an ongoing commitment to being an employer of choice, we are committed to employing and developing talented and creative people who thrive on working in a challenging and fast paced environment.

**Additional Information**

**Location:** UK – Henley-on-Thames

**Status:** Full Time, Permanent

**Reference Code:** 55746124/5

**Career Level:** No preference

**Education Level:** GCSE/O Level

**Experience:** None required

**Job Category:** I.T. Support

**Salary:** 11,500 to 14,500 GBP per year

**Contact Information**

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